

## WHEN SHOULD I CALL



An emergency (*as defined by Public Safety Officials*) is an event or occurrence demanding immediate action or any condition endangering, or thought to be endangering, life or property. Examples of emergencies include:

- Fire
- Accident
- Medical problems, illness or injury
  - Intruders
  - To stop a crime
  - Witness a crime
  - Are a victim of a crime
- When a situation is potentially dangerous
  - To save a life

## WHAT IS THE NON-EMERGENCY NUMBER FOR?

A person would use the non-emergency number for any other situation not listed above. Call the Non-Emergency Number (800-479-0050).

- Noise Complaints
- Nuisance complaints
- Burning permissions
- Stranded motorist
- Keys locked in your car
- Crimes NOT in progress
  - Trees down
- Downed utility poles
- Roads flooding

## WHEN NOT TO CALL 911

- Do not call 9•1•1 for road conditions.
- Do not call and ask about the weather.
- Do not call 9•1•1 to ask why traffic is backed up.
- Never dial 9•1•1 as a joke! This is a crime and is punishable by law. Calling 9•1•1 unnecessarily endangers someone else's life or property when they really do need help.
- If you misdial 9•1•1 —don't just hang up! Explain to the dispatcher you dialed 9•1•1 by mistake.

## WHAT DO I DO IF I CANNOT SPEAK ?

- Dial 9•1•1 , stay calm and STAY CONNECTED!!
- DO NOT HANG UP!
- Make some sort of sound so the dispatcher knows you are on the line and that there is a possible emergency.
- You also have the option to *Text 9•1•1* in the event you are unable to speak

